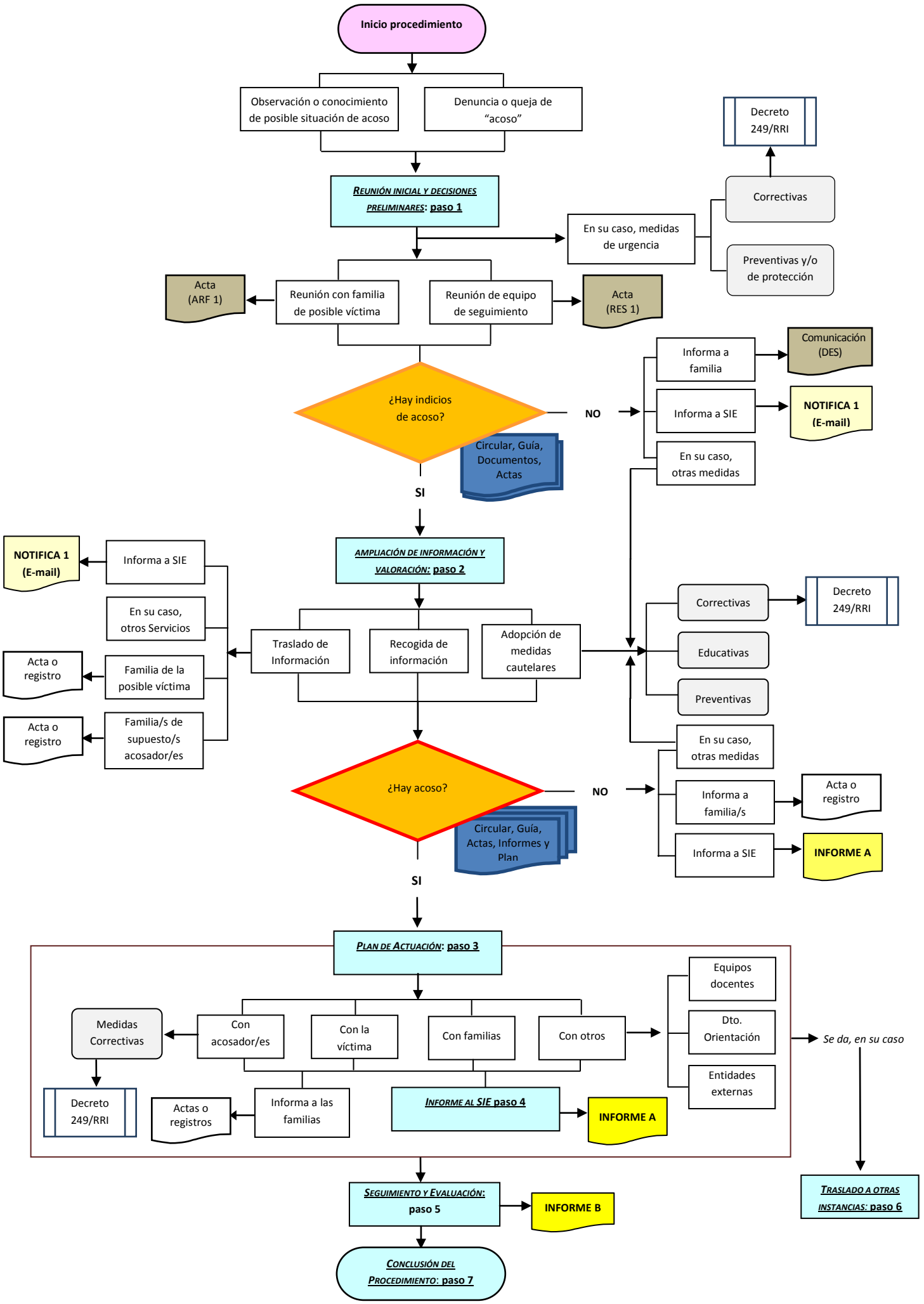USO DEL PROTOCOLO DE ACOSO ESCOLAR Y PROCEDIMIENTO A SEGUIR